

Yelapa Wifi service!

Services offered:

- 5Mbps for MX\$700/month WhatsApp, Youtube, Facebook
- 10Mbps for MX\$1,000/month NetflixHD, 5 devices
- 15Mbps for MX\$1,500/month NetflixHD, 8 devices
- 20Mbps for MX\$2,000/month NetflixHD, YoutubeHD, > 8 devices
- 30Mbps for MX\$3,000/month Business, > 15 devices

Installation details:

Option 1

You already have an old antenna of the type Ubiquiti:

- Installation fee is \$2,000 (one time fee)

Option 2

You do not have any old equipment:

- Installation fee and setup, including equipment (antenna + WIFI router) is MX\$5,000 (one time fee)

Interested in our service?

Please submit the following to our email address at support@yelapawifi.com:

- ✓ First Name
- ✓ Last Name
- ✓ Email address of the person responsible for payments
- ✓ Phone number
- ✓ Location
- ✓ Type of property (private house, hotel, restaurant, business)
- ✓ Service Speed desired: 5, 10, 15, 20 or 30MBps

YELAPA
WIFI

Dear community of Yelapa,

We are happy to greet you and inform you that Yelapa Wifi Internet service is dedicated to bring you good Internet service to the community of Yelapa and our visitors from abroad. With your support and understanding we hope to continue providing quality and good Service.

Payments are to be made in Cash and in person at Erik Garcia's house or by PayPal. Additional information will be sent once your service has been installed. Included are our terms of service.

Additional information is to be requested at support@yelapawifi.com.

Please don't hesitate to contact us with your comments or questions.

Sincerely,

| | |
|------------------------------------|--------------------------------|
| Erik R. Garcia Martinez | - General Manager and Engineer |
| Jesús Aarón Murguía Sánchez | - Network Engineer |
| Thierry Douet | - Network Engineer and Founder |

YELAPA
WIFI

support@yelapawifi.com

YELAPA WIFI INTERNET SERVICE - TERMS OF USE

- The user must cover the amount indicated in their respective subscription as a MONTHLY FEE for Internet Service at the START of the subscription for the upcoming month of use.
In case of delay in such payment, the service will be automatically suspended by our systems no later than 3 days past the due date. An extra fee of MX\$100 for reconnection will then need to be paid.
- The services provided by YELAPA WIFI for adapting the local infrastructure, installation of the equipment and other computational features, as well as the cost of materials and labor, will have an extra cost separate from the monthly fee.
- The user may terminate the service at any time by notifying us in writing, by telephone or by email, at least fifteen days prior to the end of their current period.
- YELAPA WIFI does not have any control over the content of the information that the user exchanges via their devices through the Internet network.
- The Internet Service Speeds are guaranteed at the main antenna level; The speed is to be tested with a wired computer connected to the LAN port of the antenna POE charge controller. We cannot guarantee the WIFI speeds from the WIFI access point to the user's device(s). All of this can fluctuate based on local environment variables, radio interferences, distances between the user and the WIFI access point, walls, quality, and radio frequency used on the WIFI access point.
- If the WIFI access point is not sufficient to cover all the areas of the property, YELAPA WIFI offers consultant analysis to design a proper WIFI coverage for your property.
- YELAPA WIFI will not assume any responsibility in the following cases:
 - a) Damage to the equipment installed by YELAPA WIFI to provide Internet service due to misuse or negligence on the part of the user, natural disasters, inappropriate electrical installations, and/or lack of adequate equipment protection (no circuit breaks, UPS, water and humidity protection, etc).
 - b) If one, several, or all the suppliers of equipment, lines, services or information that YELAPA WIFI depends upon to provide the service temporarily or permanently suspend, in whole or in part, such equipment, lines, services or information.
 - c) The decrease in speed due to applications that use too much bandwidth, obstacles that affect the reception of the WIFI signal between the router and wireless devices, or the excess of users connected to the router.
 - d) The self installation of WIFI extenders and any other devices that was not provided by YELAPA WIFI will not be supported. If such devices are the cause of connectivity problems and a technician is to come and analyze and potentially fix the problem, it will be charged MX\$2,000.
- YELAPA WIFI will solve failures 48 to 72 hours after your report, in the event that the failure is on our side.

Please report any failures to support@yelapawifi.com